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## Webinar Replay

Download the webinar presentation slides (PDF) [here](#).

The webinar was presented by Michael Gorton AM, Principal and head of Russell Kennedy's Health team and Dr Melanie Tan, a Senior Associate in Russell Kennedy's Health and Aged Care team.

The rapid growth in telehealth services by practitioners and health services, necessitated by the COVID-19 pandemic, raises stark issues of legal risk. With more Australian's using telehealth services than ever before, the need for practitioners to clearly understand their options and the limitations of telehealth as a delivery model is essential. Telehealth is here to stay in an expanded form following government funding decisions.

This webinar explored the key issues and considerations practitioners need to be aware of from a legal and clinical perspective to help health organisations minimise their legal risk and provide high quality telehealth services for their clients.

Our panelists covered:

- Whether telehealth is appropriate and key considerations in providing telehealth services;
- Telehealth systems and what how to ensure clarity and minimise failure;
- Preparation and consent considerations in delivering telehealth services;
- Methods of effectively confirming client identity and issues around privacy;

- Record keeping processes and arrangements for scripts; and
- Liability risks and how to manage them

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Michael is an experienced  
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