

WEBINAR



Aged Care & Retirement Living Webinar – A practical guide to preventing Debt Recovery & navigating the process

When: Friday 26 June 2020

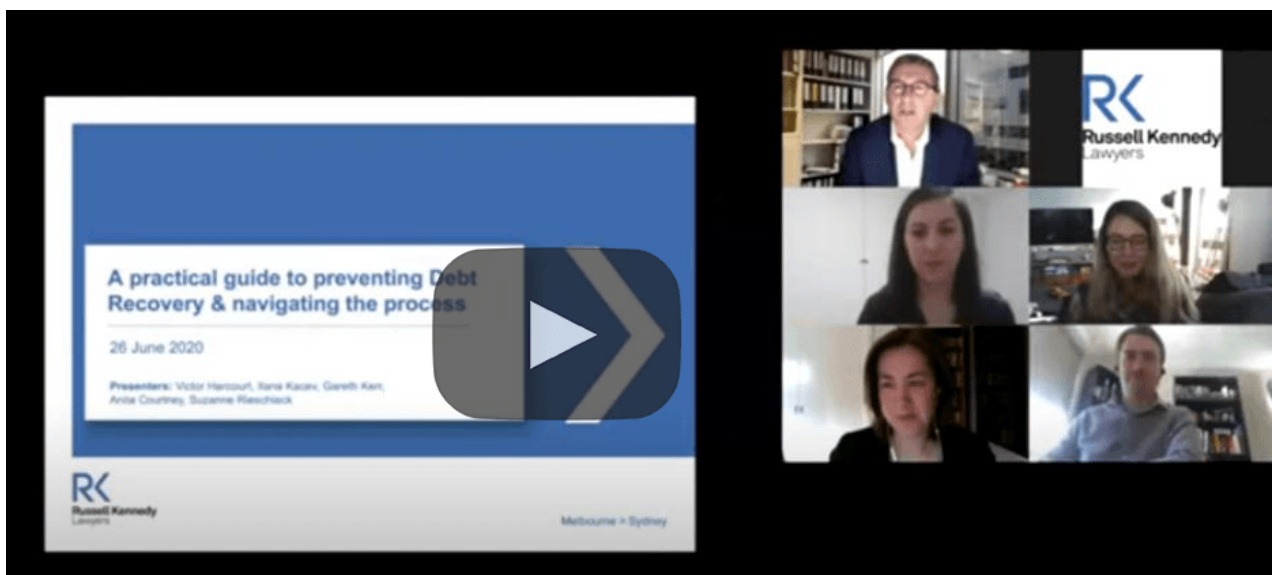
Time: 11:00 am - 12:00 pm AEST

Where: Online via Zoom using your PC or mobile

Register for event

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Who should attend:

CFOs, COOs, Accounts & Finance, Facility Managers, CEOs, GMs, General Counsel, Risk and Compliance Officers and Board Members from aged care providers and retirement village operators.

This webinar will discuss the debt collection process (including from estates) and provide debt prevention strategies that aged care providers and retirement living operators can implement to minimise risk of debt and ensure best practice moving forward.

The session will also cover the matters of probate, how to pursue a deceased estate in complex circumstances and how you can improve your practices to ensure fees are paid appropriately.

Our presenters will outline what you can do to avoid reaching the debt recovery stage, and how providers and operators can better protect themselves when first admitting residents into facilities.

Joining us will be [Ilana Kacev](#), Senior Associate from Russell Kennedy's [Wills & Estates](#) team and [Gareth Kerr](#), Associate in our [Public Law](#) and Litigation and [Aged Care](#) team. [Victor Harcourt](#) will facilitate the session and we will also have Russell Kennedy principals [Anita Courtney](#) and [Suzanne Rieschieck](#) answering your live questions during the webinar.

Our panelists will cover:

- Myths vs facts – uncover the misconceptions around debt recovery, Powers of Attorney and probate issues.
- Practical strategies and tips for better record keeping processes when first admitting residents into facilities – how to follow up, and who to follow up with.
- Key information you need to know about prevention strategies to mitigate the likelihood of reaching the debt recovery stage as well as what to do when debt recovery is the only option.

Opportunity to submit your questions - Q&A

You have the opportunity to submit questions before the webinar. Please submit any questions to events@rk.com.au.

Webinar Details

We are utilising Zoom to run this webinar. [Zoom is free to download](#) and can be viewed from your PC/mobile device.

The live webinar is free to attend and attendees will be sent a link to log into the live webinar room 15 minutes before the scheduled start time.

DATE: Friday 26 June 2020

TIME: 11:00 am – 12:00 pm AEST

COST: This webinar is free to attend but bookings are essential as places are limited.

To register for this online webinar click the button below:

[Register for the webinar here](#)

Presenters:



Victor Harcourt

Principal and Facilitator

Victor leads the Aged Care team and is a recognised senior practitioner in administrative and disciplinary law, health and aged care, prosecutions, government law and alternative dispute resolution.

Victor has a Masters in Health and Medical Law and was named Best Lawyers' 2014 Melbourne Health and Aged Care Law "Lawyer of the Year" and was recognised in 2012 - 2020 for his expertise in Health and Aged Care Law.

He was also recognised in 2014 - 2020 for his expertise in Government Practice and in Retirement Villages and Senior Living Law in 2017 - 2020.

Victor will be the facilitator for this webinar.

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Ilana Kacev

Senior Associate



Ilana is a Law Institute Wills & Estates Accredited Specialist. Ilana's well rounded experience across all aspects of estate matters enables her to provide her clients with strategic and objective advice in relation to both estate planning and disputes.

Whether it be creating an estate plan, resolving an estate dispute or protecting those in vulnerable positions, Ilana is able to provide clear and straightforward advice by evaluating her client's circumstances and identifying practical solutions to their problems. She regularly appears for her clients in the Supreme and County Courts, the Victorian Civil and Administrative Tribunal and mediations.

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Gareth Kerr

Associate

Gareth primarily practises in the areas of dispute resolution, risk management and legislative compliance (including statutory interpretation). Gareth has experience working in the aged care sector as well as previously managing a small business. He helps aged care providers with their obligations under the Aged Care Act 1997. Due to these experiences, Gareth brings a commercial perspective and risk mitigation approach to his role as a lawyer.

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Answering questions:



Anita Courtney

Principal

Anita is a principal in Russell Kennedy's Aged Care team. She specialises in helping providers respond to, and challenge decisions of the aged care regulators including the Department of Health and Aged Care Quality and Safety Commission. Anita's experience includes assisting providers in understanding their legislative and compliance responsibilities under the Aged Care Act and its principles, privacy legislation, sanctions and other laws.

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Suzanne Rieschieck

Principal

Suzanne is a general commercial litigator, focusing on the Retirement Living, Education, Property and Building and Construction industries. She has experience in a vast range of disputes relevant to these industries, including with respect to leasing, adverse possession, breach of contract, defective building work, expert determinations and retirement living resident complaints, fee disputes, Australian Consumer Law matters and some defamation. Suzanne also has experience in insolvency matters and alternative dispute resolution, providing strategic advice with a focus on practical outcomes.

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For more information regarding this webinar please contact [Tom Simper](#).

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