

Royal Commission into Aged Care

Terms of Reference Diagram: 18 October 2018

Theme	Domain	Terms	Approach
The Commission will inquire into the following matters:			
Quality	Clinical	(a) The quality of aged care services provided to Australians, the extent to which those services meet the needs of the people accessing them, the extent of substandard care being provided, including mistreatment and all forms of abuse, the causes of any systemic failures, and any actions that should be taken in response	Investigatory
Safety			
Person-centred	Disability	(b)(i) How best to deliver aged care services to people with disabilities residing in aged care facilities, including younger people	Investigatory/ Policy
Sustainability	Behavioural Management, Accessibility	(b)(ii) How best to deliver aged care services to the increasing number of Australians living with dementia, having regard to the importance of dementia care for the future of aged care services	Investigatory/ Policy
Sustainability	Accessibility	(c)(i) The future challenges and opportunities for delivering accessible, affordable and high quality aged care services in Australia, including in the context of changing demographics and preferences, in particular people's desire to remain living at home as they age	Policy
Sustainability	Accessibility	(c)(ii) The future challenges and opportunities for delivering accessible, affordable and high quality aged care services in remote, rural and regional Australia	Policy
Quality	Governance	(d) What the Australian Government, aged care industry, Australian families and the wider community can do to strengthen the system of aged care services to ensure that the services provided are of high quality and safe	Investigatory/ Policy
Safety			
Person-centred	Wellbeing	(e) How to ensure that aged care services are person-centred, including through allowing people to exercise greater choice, control and independence in relation to their care, and improving engagement with families and carers on care-related matters	Policy
Sustainability	Funding	(f) How best to deliver aged care services in a sustainable way, including through innovative models of care, increased use of technology, and investment in the aged care workforce and capital infrastructure	Policy

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All aspects of the quality and safety of aged care services, including but not limited to:			
Person-centred	Wellbeing	(i)(i) Dignity (ii) Choice and control	Policy
Quality	Clinical	(i)(iii) Clinical care (i)(iv) Medication management (i)(v) Mental health (i)(vi) Personal care (i)(vii) Nutrition	Investigatory
Safety	Behavioural management	(i)(viii) Positive behaviour supports to reduce or eliminate the use of restrictive practices	Investigatory/ Policy
Person-centred	Clinical	(i)(ix) End of Life Care	Policy
Quality	Governance	(i)(x) Systems to ensure that high quality care is delivered, such as governance arrangements and management support systems	Policy
Sustainability	Employment & Wellbeing	(j) The critical role of the aged care workforce in delivering high quality, safe, person-centred care, and the need for close partnerships with families, carers and others providing care and support	Investigatory/ Policy
Sustainability	Accessibility	(k) The wide diversity of older Australians and the barriers they face in accessing and receiving high quality aged care services	Policy
Person-centred			
Person-centred	Accessibility	(l) The interface with other services accessed by people receiving aged care services, including primary health care services, acute care and disability services, and relevant regulatory systems. This should take into account how people transition from other care environments or between aged care settings	Policy